

## QUICK QUIZ!

1. How many patient types are available in TrendCare?

- a. Over 40
- b. Over 60
- c. Over 80
- d. Over 100

2. Where would you record a bed that was unusable for a shift due to cleaning?

- a. Patient notes
- b. Bed notes
- c. Bed / This shift only notes
- d. Shift notes

3. Where is the Ward Patient Specialising Report located?

- a. Clinical
- b. Efficiency
- c. Work Management
- d. Bed Management

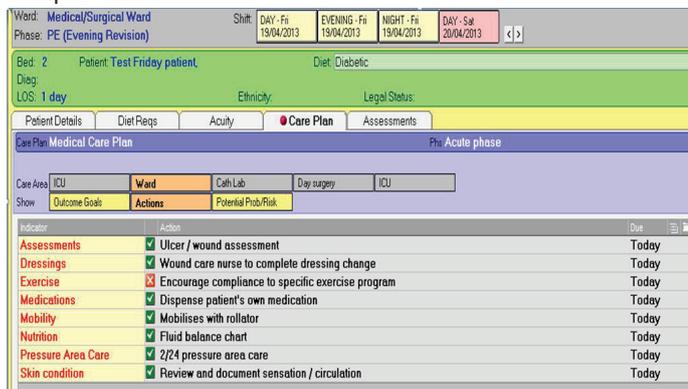
4. What handover sheet displays the Expected Date of Discharge?

- a. Handover 11
- b. Handover 12
- c. Handover 13
- d. All of the above

## SNEAK PEAK AT NEW DEVELOPMENT – VERSION 3.5 – CARE PLANS

A Care Plan documents a patient's actions, outcome goals and potential problems and/or risks identified during the assessment process. Care plans can be customised to meet the needs of the medical/surgical, mental health or sub-acute care recipient and adjusted as requirements in care change. Health care facilities are increasingly using computerised care planning systems to facilitate capturing costs associated with providing health care activities.

The following screen displays the care plan tab within the processing screen where the user can mark actions completed / not completed.



Indicator	Action	Due
Assessments	✓ Ulcer / wound assessment	Today
Dressings	✓ Wound care nurse to complete dressing change	Today
Exercise	✗ Encourage compliance to specific exercise program	Today
Medications	✓ Dispense patient's own medication	Today
Mobility	✓ Mobilises with rollator	Today
Nutrition	✓ Fluid balance chart	Today
Pressure Area Care	✓ 2/24 pressure area care	Today
Skin condition	✓ Review and document sensation / circulation	Today

## FREQUENTLY ASKED QUESTIONS

How is ward utilisation on the Ward Period Comparison report calculated?

The ward bed utilisation percentage is calculated using each

ward's 'Default No. of Beds' number, set in the ward's acuity options tab in Maintain Wards/Departments. This number is the number of funded beds, not necessarily the number of physical beds in the ward. The other number used in the calculation is the number of patients cared for on each shift. This may mean there was more than one patient in the same bed over the shift. For a 20 bed ward, where the beds were all occupied at the beginning of the shift and then 5 patients were discharged and 5 more admitted, the bed utilisation for the shift would be 125%. The percentage is then calculated for the whole day by adding the available beds for the 3 shifts e.g. 20+20+20 = 60, and then adding the patients cared for across the 3 shifts eg: 25+25+20 = 70 then using those figures to calculate what percentage of the beds were occupied by the patients over the three shifts for the day  $100/60 \times 70 = 116\%$ . The most that a midnight census measure can ever show is 100% occupancy and would only capture the 20 patients in the bed at midnight, whereas bed utilisation captures every patient that was cared for. This is what is quite unique about TrendCare.

**How can I stop shifts overlapping in the allocate staff screen? eg: AM shift - 0630 - 1500. When someone is rostered to work an 8 hr day with the start time 0800 - 1630 they show up in both the AM and the PM shift. I would like them to show up in the AM shift only.**

There are a few things to consider before you decide to pull these hours all onto the day shift.

Firstly, what work are the staff performing in the last hours of their shift? If the staff member is only doing day shift work then it may be appropriate, but if the nurse is doing some of the work that is being attributed to the evening shift (e.g. hours generated from categorising patients on the evening shift), they should allow the hours to go to the evening shift.

Secondly, if the hours are Nurse Manager hours, it is also appropriate for some of them to go onto the evening as the manger also works with evening staff.

Thirdly, how will other, later shifts be affected? Eg. A 0930 - 1800 shift will also pull more hours onto the day shift if we change the parameters of the shift.

If you decide to go ahead you will need to set the scope of the shift for an extra 1 hr in ward maintenance. This means that 1 hr from all shifts that extend past the normal end of day shift will be pulled into the shift. For a normal ward setting using 8 hour shifts, the scope of the shift is 8 hours from the start time of the usual day shift. TrendCare automatically adds 30 mins to account for the half hour meal break. Change the scope of the shift to 9 hours then pull a staff member into the allocate staff screen on those hours and check it allocates the hours as you would like it to.

## Where in the world is TC?



Hopping round the wards at GPH!!

Another outstanding photo from the folks at GPH - Brisbane.

Come on guys, send in your TC photos – we need to challenge them for most entries received !!

Answers: 1.d, 2.c, 3.a, 4.d